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September 27, 2001

Mr. Filip Mulier
3774 Thomas Court
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VIA FEDERAL EXPRESS

U.S. Patent Application
Serial No. 09/887,528
Inventors: Michael A. EKHAUS et al.
For: METHOD AND SYSTEM FOR HIGH
PERFORMANCE MODEL-BASED
PERSONALIZATION
Our Reference: 07744.0061-00000

Dear Mr. Mulier:

We have received a Notice to File Missing Parts from the U.S. Patent and Trademark Office. A response is due on **October 16, 2001**.

We have enclosed a Declaration and Assignment for you to execute regarding the above-captioned application. We have also enclosed copies of the application as filed for you to refer to if necessary.

Please sign and date the Declaration and Assignment, where checked in pencil, and return in the enclosed Federal Express envelope. Note, in particular, that the Assignment **must** be notarized.

If you have any questions, please contact me.

With best regards.

Sincerely,



James J. Boyle

JJB/bad
Enclosures